PRINTED: 02/24/2009 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED **CENTERS FOR MEDICARE & MEDICAID SERVICES** OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CO (X3) DATE SURVEY AND PLAN OF CORRECTION IDENTIFICATION NUMBER: COMPLETED A. BUILDING B. WING 295079 02/12/2009 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE **201 KOONTZ LANE EVERGREEN MOUNTAINVIEW HEALTH** CARSON CITY, NV 89701 SUMMARY STATEMENT OF DEFICIENCIES PROVIDER'S PLAN OF CORRECTION 1D (X5) COMPLETION (X4) ID PREFIX (EACH CORRECTIVE ACTION SHOULD BE (EACH DEFICIENCY MUST BE PRECEDED BY FULL PREFIX CROSS-REFERENCED TO THE APPROPRIATE DATE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG TAG DEFICIENCY) F 000 INITIAL COMMENTS F 000 Submission and execution of this This Statement of Deficiencies was generated as plan of correction does not constitute

a result of the annual Medicare recertification survey conducted at your facility on 2/9/09 through 2/12/09.

The census at the time of the survey was 126. The sample size was 30 and included three closed records.

The findings and conclusions of any investigation by the Health Division shall not be construed as prohibiting any criminal or civil investigation, actions or other claims for relief that may be available to any party under applicable federal, state, or local laws.

The following regulatory deficiencies were identified:

F 222 483.13(a) CHEMICAL RESTRAINTS SS=B

> The resident has the right to be free from any chemical restraints imposed for purposes of discipline or convenience, and not required to treat the resident's medical symptoms.

This REQUIREMENT is not met as evidenced by:

Based on record review, staff interview and policy review, the facility failed to ensure that the resident or their legal representative made an informed choice about the risks and benefits of chemical restraints for 6 of 30 residents (#1, #2, #3, #11, #17, and #20).

Findings include:

Review of the facility's Psychotropic Medications

admission of, or agreement with the statement of deficiencies. This plan of correction is prepared because it is required by federal and state

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BUREAU OF LICENSURE AND CERTIFICATION CARSON CITY, NEVADA

F222

regulations.

F 222

Consents for psychotropic medication will be obtained for resident #1, #2, #11, #17, and #20.

Any resident with orders for psychotropic medication may be affected by this practice.

Within 24 hours of admission the admitting nurse will obtain verbal consent for any psychotropic medication from the patient or responsible party. If necessary, a hard copy will be faxed or mailed to the responsible party in order to get a signed consent.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

X6 DATE

Executive Director

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safequards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

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FORM	APPROVED
OMB NO	0938-0391

CENTER	RS FOR MEDICARE	E & MEDICAID SERVICES			OMB NO	<u>). 0938-0391</u>
STATEMENT	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER	(X2) MULT A. BUILDIN	FIPLE CONSTRUCTION NG	(X3) DATE S COMPLE	
		295079	B. WING_		02/1	12/2009
	ROVIDER OR SUPPLIER	W HEALTH		REET ADDRESS, CITY, STATE, ZIP CODE 201 KOONTZ LANE CARSON CITY, NV 89701		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRE (EACH CORRECTIVE ACTION SH CROSS-REFERENCED TO THE API DEFICIENCY)	HOULD BE	(X5) COMPLETION DATE
	antidepressant, ant medications were is medications. The pevaluations and one of the SW, and the ME Resident #1 did not and Ativan. Resident #2 was ad 1780 to the SW, and the ME Resident #1 did not and Ativan.	tianxiety and sedative/hypnotic identified as psychotropic procedures included behavior agoing behavior monitoring. The facility's Minimum Data Set and a social worker, as the facility's policy and a consents for psychotropic dmitted to the facility on coses including Alzheimer's of chronic obstructive and stage III left lung cancer. included the psychotropic and tions of Haldol 0.5 milligrams be given with Ativan 0.5 mg as ed agitation and anxiety.	F 222	Medical records will do aud 72 hours of admission to enconsents have been signed, consent found to be unsigne brought to the attention of S Services in order to follow uthe family and obtain the ne signatures. Reports will be quarterly to the QA committany consents found unsigned	Any ed will be Social up with ecessary made tee of	3/26/
í	disease, acute rena	al failure, behavior problems,				

mental disorder and depression psychosis.

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		295079	B WING_		02/12/2009
NAME OF PROVIDER OR SUPPLIER EVERGREEN MOUNTAINVIEW HEALTH		20	REET ADDRESS, CITY, STATE, ZIP COL 01 KOONTZ LANE CARSON CITY, NV 89701	DE	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION : CROSS-REFERENCED TO THE A DEFICIENCY)	SHOULD BE COMPLETION
F 222	Continued From pa	age 2	F 222	S	-
	Medication orders i	included Ativan, an antianxiety e times a day as needed for			
		t #2's medical record failed to a consent for the Ativan.			
	practical nurses (LI #2's medical record consent for the Ativ Coordinator #1 also	11/09, with two licensed PN) confirmed that Resident d did not have evidence of a van. The Medical Records o confirmed that there was not stivan in the medical record.	Ĭ,		υ. •
	6/11/08 with diagno seizure disorder an orders included the	admitted to the facility on oses of Alzheimer's disease, and thyroid disease. Medication and antianxiety agent Ativan 0.5 pedtime for nervousness.			
		t #11's medical record failed to a consent for the Ativan.			
		n LPN confirmed that Resident of have a consent for the			
	10/23/08, with diagrams history of alcoholismaltered mental statu included the psychomedications of Ativa	admitted to the facility on noses of closed head injury, m, psychosis, hallucinations, us, and dementia. Medications otropic and antianxiety an 0.5 mg which was to be .5 mg every four hours as agitation.			
		t #17's medical records failed			

Haldol. Review of the record revealed that

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		295079	B. WING		02/12/2009
NAME OF PROVIDER OR SUPPLIER EVERGREEN MOUNTAINVIEW HEALTH		s	STREET ADDRESS, CITY, STATE, ZIP COD 201 KOONTZ LANE CARSON CITY, NV 89701)E	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COR	SHOULD BE COMPLETION
F 222	Continued From pa behavior monitoring policy was not bein	g as outlined in the facility	F 22	22	
	On the morning of 2 SW confirmed that completed and that	2/12/09, an interview with the behavior monitoring was not there were no consents for dol for Resident #17.			
	6/23/08, with diagno dysphagia, and hist accident. Medication	admitted to the facility on coses of dementia, renal failure, tory of a cerebrovascular ons included Ativan 1.0 mg to by for agitation and as needed or anger/outbursts.			
	reveal evidence of	t #20's medical record failed to a consent for the Ativan. The there was no consent for the			ř
	8/20/07, with diagno	dmitted to the facility on oses that included senile ner's disease, and dementia		95 Tis	je.
1.	revealed an order w Depakote 250 millig order for a psychiat 12/1/08 for "yelling	vician's orders for Resident #3 written on 11/21/08 for grams (mg) for "hitting." An tric consult was written on out, cursing, and pushing dent had received Depakote 1/21/08.			
	reveal a consent for SW confirmed that	ents for Resident #3 failed to ir Depakote. Interview with a there was no consent for the ited that it was the facility		ea .	

policy to obtain consent for psychotropic medications prior to beginning the medication.

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		295079	B WING		02/12/2009
NAME OF	PROVIDER OR SUPPLIER		s [.]	TREET ADDRESS, CITY, STATE, ZIP C	
EVERG	REEN MOUNTAINVIE	W HEALTH		201 KOONTZ LANE CARSON CITY, NV 89701	
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF C (EACH CORRECTIVE ACTIC CROSS-REFERENCED TO TH DEFICIENCY)	ON SHOULD BE COMPLETION DATE
F 258 SS=B		RONMENT- SOUND LEVELS	F 25	8 F258	
33=6		rovide for the maintenance of levels.		Any resident in a room value and trash barrels pube affected by this. Also resident who receives ic	ass by may o, any
	by: Based on interview	NT is not met as evidenced v and observation the facility		be affected by this.	
	failed to maintain of Findings include:	comfortable sound levels.		The linen barrels will be and any defective wheel	s will be
1	On 2/10/09 at 2:30	PM, a group interview was esidents complained of		replaced, and any wheel to be excessively loud w	
	excessive noise du around 2:00 AM. "Those barrels! The noise. Have you he "When they fill the the ice makes so not around 2:00 AM. "Those barrels!"	aring the night, especially The comments were: ne wheels make so much eard them?" water pitchers, the ice scoop in nuch noise. Why do they have		The time designated for ice will be changed to be 9pm, as to not disturb th sleeping hours.	e done by le residents
		M?" The four residents lived all or the 200 hall rooms secured 200 hall.		Maintenance will be in c evaluating the linen and	•
	interviewed. She savery noisy. She sa	PM, Resident #28 was stated that at night it can be lid the rolling barrels have very		CNAs will be in-service time for passing ice.	d on the new
	to be around 2:00 /	that the noise usually seemed AM. She stated that she or closed, but that she is still oise.		We will monitor the effect through resident council in with them monthly to noise levels are acceptable	by checking ensure the
	Two certified nursing wheeling the trash	PM, an observation was doneing assistants were observed and linen barrels down the 100 in the barrels were observed to		noise levels are acceptat	of to them.
⊪F 281	•	MPREHENSIVE CARE PLANS	F 281		

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		AND HUMAN SERVICES 8 MEDICAID SERVICES				1 APPROVED). 0938-0391
STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPP		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER	(X2) MU	ILTIPLE CONSTRUCTION DING	(X3) DATE (COMPL	SURVEY
		295079	B. WING	·	02/	12/2009
	ROVIDER OR SUPPLIER	V HEALTH	\$	STREET ADDRESS, CITY, STATE, ZIE	PCODE	
				CARSON CITY, NV 89701 PROVIDER'S PLAN OF	CORRECTION	
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG		TION SHOULD BE THE APPROPRIATE	(X5) COMPLETION DATE
F 281 SS=D	Continued From pa	ge 5	F 28	81 F281		
	This REQUIREMED by: Based on observatoreview, the facility for and/or assessment	ded or arranged by the facility ional standards of quality. NT is not met as evidenced ion, interview and policy ailed to meet the medication ineeds for 2 of 30 residents.		The medication for reavailable now and the that resident was instimely assessments as locating medication i Emergency Supply if on the medication can	e RN treating serviced on s well as n the not available	
	(#12,#14) Findings include:			The medication for rebeen ordered and is a	vailable. The	10 MS
	7/2/08, with diagno- congestive heart fa	admitted to the facility on sis including panic disorder, ilure, hypertension, depressive ad chronic obstructive		RN who realized the not available was in-s necessity to relay sucto the next shift so the up and ensure the med	serviced on the h information ey can follow-	
31	pass, Resident #12 nurse (RN) to reque	AM, during the medication approached the registered est a breathing treatment for		given when it arrives pharmacy.		
	would bring the trea shortly. At 9:30 AM scheduled medication medication cart star	eath. The RN stated that she atment to the resident's room I, the RN discovered the ion was not available in the ting "we must have run out"		Any resident needing or needing a medication unavailable has the positive affected by this praction.	on that is otential to be	
	arrival to the reside the resident was sit nebulizer in her har treatment. The RN the medication was	ident's room to inform her. On nt's room it was observed that ting in her wheelchair with her and waiting for her breathing explained to the resident that not available and that she n." The RN then left the		Licensed Nurses will and random audits of be done by the DON of to ensure that any order medication is available manner.	the MARs will or her designee, ered	
		ss Resident #12 for dyspnea n) per professional standards				

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

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STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTI A BUILDIN	IPLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		295079	B WING _		02/12/2009	
	PROVIDER OR SUPPLIER REEN MOUNTAINVIEV	N HEALTH	2	REET ADDRESS, CITY, STATE, ZIP CODE 201 KOONTZ LANE CARSON CITY, NV 89701		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APP DEFICIENCY)	OULD BE COMPLETION	
	RN was unable to le (DON) for guidance the Advanced Practice stated she would cate for an alternative meto the resident immediate. At 9:45 AM the physical state of the RN had not bee #12's respiratory state at 9:50 AM the DON the medication would "SureMed" which we certain medications licensed practical numedication from the the breathing treatmedication for her respiratory status and locating the medicate Resident #14 was as 9/17/08, with a diagraccident with altered hemiparesis, acute of the respiratory status and possible themiparesis, acute of the respiratory status and possible themiparesis.	o locate the medication. The locate the Director of Nurses and received assistance from etice Nurse (APN). The APN all the physician to get an order nedication that could be given nediately. Is sician had not responded and en back to check on Resident atus. N was interviewed. She said all be in the facility's ras their backup supply of a for emergency use. A surse (LPN) retrieved the ent to Resident #12 at 10:00 the resident requested the respiratory distress. Inducted with the RN on M. She stated that she should esident #12 and assessed her and called for assistance with tion.	F 281	Any medications found not available, will be ordered at discussed by the QA comm	nd	
	for a Duragesic Pato	aled Resident #14 had a order ch 12 micrograms every 72 e Medication Administration			i	

Record (MAR) revealed the medication was

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		295079	B WING	<u> </u>	02/	12/2009		
	PROVIDER OR SUPPLIER	W HEALTH	20	EET ADDRESS, CITY, STATE, ZIP CO 1 KOONTZ LANE ARSON CITY, NV 89701	ODE			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	N SHOULD BE E APPROPRIATE	(X5) COMPLETION DATE		
F 281	Continued From particles and the medication was recorded and the medication pharmacy that day. Review of the narch medication was recorded and the medication. On 2/12/09 at 11:00 conducted with an medication was recorded and the medication was recorded and the work with the 2/12/08. She state shift did not report a during her shift, the of knowing that. She have passed that in 483.25(a)(3) ACTIVA resident who is undaily living receives	age 7 1/09 at the 8:00 AM The medication was circled he MAR due to unavailability. He was ordered from the	F 281	F312 The fingernails have be for resident #6, #26, and Any resident with contributions.	een trimmed ad #27.			
	by Based on observati review, the facility for activities of daily live	NT is not met as evidenced ion, interview and chart failed to provide the necessarying for personal hygiene needs aralysis and contractures for 3		the potential to be affect practice.	ted by this			

		E & MEDICAID SERVICES				1 APPROVED 0. 0938-0391
STATEMENT	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	A. BUI	MULTIPLE CONSTRUCTION ILDING	(X3) DATE S COMPL	SURVEY
	I	295079	B. WIN	VG	02/	12/2009
NAME OF PROVIDER OR SUPPLIER EVERGREEN MOUNTAINVIEW HEALTH				STREET ADDRESS, CITY, STATE, ZIP CO 201 KOONTZ LANE CARSON CITY, NV 89701		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	X (EACH CORRECTIVE ACTIO	N SHOULD BE E APPROPRIATE	(X5) COMPLETION DATE
	1/14/08, with diagnor vascular accident wascular accident and able to her needs known. On 2/10/09 at 2:00 skin assessment by a certified nursing a conducted. The resedematous and seven assess the residual to her attention by the contracted leftingernails were 1/2 dig into the skin on skin on the palm wascular amount of foul smell #6 stated it was pair even a small amoununderstood the need On 2/10/09 at 3:00 fixed conducted with the fixed part of the seconducted with the seconducte	dmitted to the facility on oses which included cerebral with dysphagia and left sided on, peripheral vascular disease. Resident #6 was alert and o make her own choices and PM, an observation of a full y a registered nurse (RN) and assistant (CNA) was ident's left hand was verely contracted. The RN did dent's hand until it was brought he surveyor. The assessment of the palm of the hand. The as macerated with a large lling white exudate. Resident inful to have the hand opened int, but was compliant and d for the the assessment. PM, an interview was RN. She stated Resident #6 left us touch her left hand	F3	Nursing staff will be insthe need to maintain the needs of all of our patier especially the nail care frontractures. The DON or her designer random audits to ensure is getting done. Any definition of the QA comfurther review.	serviced on grooming nts, for those with the will do this practice ficient to the	3/24/
	activities of daily living	num Data Set revealed under ng (Self Performance) ent #6 was totally dependent				

for personal hygiene needs. A care plan indicating assistance with activities of daily living could not

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		& MEDICAID SERVICES	T 170 TIDI	= 300 0750 IOTION	(X3) DATE	O. 0938-0391
	IT OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER	A. BUILDING	E CONSTRUCTION		PLETED
		295079	B. WING		02	/12/2009
• • • • • •	PROVIDER OR SUPPLIER	W HEALTH	201	ET ADDRESS, CITY, STATE, ZIP COD KOONTZ LANE)E '	
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F 312	Continued From pa	age 9	F 312			
	7/8/02 with diagnos contracture and dys 1/10/09, revealed the	admitted to the facility on ses including diabetes, joint sphagia. Her MDS dated that she had severe cognitive as totally dependent on staff for				
	#26 was observed sunit. The resident's her fingernails were in length. Her finge her thumbs, dug int	roximately 11:00 AM, Resident sitting in the hallway of the 100 s hands were contracted and e long approximately 1/2 inchernails, with the exception of to the palms of her hands. her thumbs and index fingers				
	reported that the C1 residents' nails on t that Resident #26's	was interviewed. She NAs were supposed to cut the their shower day. She agreed is nails were long, jagged and in The nurse trimmed the	į.			
	4/26/02, with diagnord dementia, congestive contracture. Her M she had severe cog	admitted to the facility on loses including vascular live heart failure and joint fallows dated 12/29/09, revealed gnitive impairment and was in staff for grooming needs.	92 10 10			*
	#27 was observed in hands were contract hands were long ap Her fingernails, with	coximately 10:45 AM, Resident in her room. Both of her cted. Her nails on both of her pproximately 1/4 inch in length h the exception of her thumbs, Her right index finger nail				

was jagged.

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	295079		B. WING		02 <i>J</i> ·	12/2009
•	PROVIDER OR SUPPLIER	V HEALTH		REET ADDRESS, CITY, STATE, ZIP (201 KOONTZ LANE CARSON CITY, NV 89701	CODE	8
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF C (EACH CORRECTIVE ACTIV CROSS-REFERENCED TO THE DEFICIENCY	ON SHOULD BE HE APPROPRIATE	(X5) COMPLETION DATE
F 312	reported that Resid to be cut on showe	nge 10 A was interviewed. She lent #27's nails were supposed r days. She examined the I said she would cut them.	F 312	2		
F 204	addressing nail car prior to the conclus confirmed that the residents' nails on s		F 364	F364		
F 364 SS=B	Each resident receifood prepared by malue, flavor, and a	ives and the facility provides nethods that conserve nutritive ppearance; and food that is e, and at the proper	1 33-	Any resident eating oats resident eating in the as have the potential to be these practices. Kitchen staff will be in-	sisted dining affected by	
	by: Based on observati measurement of for	NT is not met as evidenced on, interviews and od temperatures, the facility food was served at the proper		not pre-prepare the oath rather scoop it at the tim are prepared. Random to checks will be complete dietary manager and any temperatures will be rep QA committee.	ne the trays temperature ed by the y deficient	
	of oatmeal with lids trayline counter to be breakfast trays. The was 118 degrees F temperatures which morning in a log bo 176 degrees F. The	M, it was observed that bowls had been placed on the period assembled with the elementature of the oatmeal ahrenheit (F). Food had been recorded that ok indicated the oatmeal was elected cook reported that she took the oatmeal at 6:30 AM. The		CNAs will also be in-se keeping food covered un to be served to the resident	ntil it is ready	3/24/

Facility ID NVN3331SNF

Dietary Manager stated that the kitchen's policy was to check trayline food temperatures just prior

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		AND HUMAN SERVICES				FORM	M APPROVED D. 0938-0391	
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		295079	B. WII	1G		02/	12/2009	
NAME OF P	ROVIDER OR SUPPLIER				T ADDRESS, CITY, STATE, ZIP CODE			
EVERGR	EEN MOUNTAINVIEV	V HEALTH			KOONTZ LANE RSON CITY, NV_89701			
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG	IX.	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPL DEFICIENCY)	ULD BE	(X5) COMPLETION DATE	
F 364	Continued From pa	ge 11	F	364				
	to meal service. He oatmeal had been	e indicated that the bowls of prepared too early.						
¥	residents stated that served cooler than On 2/9/09 at appropersion of the assist The Certified Nurse the tray lids covering meal to each reside hot dish and the retained the food to cool.	terview on 2/10/09, two at hot food was sometimes desired in the dining room. Eximately 12:25 PM, lunch ted dining room was observed. Assistants (CNAs) removed by the food as they served the ent. The food served was a moval of the tray lid allowed		1 2 20 20 20 20 20 20 20 20 20 20 20 20 2				
	with their trays unce staff. Resident #30 tray uncovered before	#29 waited for ten minutes overed before they were fed by waited for 13 minutes with his ore he was fed by a staff residents were unable to feed					1 <u>1</u> 21	
	tray lid was remove	vas ordered on 2/10/09. The d when the last resident was mperatures were taken after		1				
	ten minutes. The to 110 degrees F. Th F. Another test tray during the morning removed for 10 min was served his med degrees F and the The desired temper	emperature of the meat was e vegetable was 112 degrees was ordered on 2/11/09 meal. The tray lid was nutes after the last resident al. The oatmeal was 120 eggs were 120 degrees Forature for all foods tested on ual or greater than 140						

Event ID VIJT11

On 2/12/09, the Dietary Manager was interviewed and confirmed that the tray lids should not have been removed until a CNA was ready to feed the residents. The Director of Nurses was also

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DEPART	MENT OF REALTR	MEDICAID SERVICES			OMB NO. 0938-0391
STATEMENT	OF DEFICIENCIES F CORRECTION	& MEDICAID SERVICES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER	(X2) MULTIP	PLE CONSTRUCTION	(X3) DATE SURVEY COMPLETED
		295079	B. WING		02/12/2009
NAME OF PI	ROVIDER OR SUPPLIER			EET ADDRESS, CITY, STATE, ZIP CODE	
EVERGR	EEN MOUNTAINVIEV	N HEALTH		ARSON CITY, NV 89701	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOTT CROSS-REFERENCED TO THE APPROPRIEMENCY)	OULD BE COMPLETION
F 364	Continued From pa	age 12	F 364		
,	interviewed and co	nfirmed that the lids should the plate to maintain the proper			
F 371 SS=E		RY CONDITIONS	F 371	F371	
33-E	considered satisfact authorities; and (2) Store, prepare, under sanitary con This REQUIREME by: Based on observation	om sources approved or ctory by Federal, State or local distribute and serve food ditions NT is not met as evidenced tion, policy review and ty did not ensure that food was		All residents have the potent affected by this practice. Kitchen staff will be in-served dating all opened or prepared with the date of preparation opening as well as the expiradate, except for those items are used during medication which will be dated with the preparation date only and didaily.	iced on ditems or ation which pass,
	Findings include: Improper food dati 2/9/09 at 8:30 AM, been prepared or expiration date, bu opening or prepara stated he had impl dating two weeks a easier for kitchen s the food items. He conducted an in-se determine expiration manager reported regulation to date	ng: A tour of the kitchen on revealed that foods which had opened had been dated with an it not with the required date of ation. The Dietary Manager lemented this new form of food ago, with the intent of making it staff to know when to discard e reported he had recently ervice with staff on how to on dates for various foods. The he was not aware of the foods when prepared or ity did not have a written policy		Nursing staff will be in-served discarding any items that are their expiration date, and refrigerating items as soon a are done passing them out to residents. Random audits will be done Dietary supervisor, Activitic Director or their designee to these practices are being for Any further deficiencies will reported to the QA committee.	e past as they to the e by the es o ensure flowed. ll be

Facility ID NVN3331SNF

regarding the dating and discarding of food.

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		H AND HUMAN SERVICES E & MEDICAID SERVICES					M APPROVED O. 0938-0391
CENTERS FOR MEDICARE & MEDICAID SERVICES STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER		1	MULTIPLI	LE CONSTRUCTION	(X3) DATE		
		295079	B. WIN	NG		02	/12/2009
	PROVIDER OR SUPPLIER	W HEALTH		201	EET ADDRESS, CITY, STATE, ZIP CODE 1 KOONTZ LANE ARSON CITY, NV 89701		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG	FIX	PROVIDER'S PLAN OF CORRECTIVE ACTION SHOT CROSS-REFERENCED TO THE APPROPRIES OF THE	OULD BE	(X5) COMPLETION DATE
F 371	Continued From pa	age 13	F	371	***		
	Station 2, it was ob- included cheese sa melon, cookies, and the refrigerator for 4 10:15 AM, a snack kitchen staff to Stat took the tray to the distributing the snac observed giving coo hands. The employ procedure was for t table for an hour an period. Upon being Manager stated tha including meat sand added for snacks. I facility's acceptable hazardous snacks t not immediately cor was no written polic	bus foods: On 2/10/09 at observed that a snack tray, which andwiches, jello, a cup of ad bananas, was left on top of 45 minutes. On 2/12/09 at a tray was delivered by the activities room and began acks to the residents. She was tokies to residents with bare by the snack tray to be left on the and a half during the activities go interviewed, the Dietary at other kinds of sandwiches, were sometimes. He further reported that the expractice was for potentially to be refrigerated right away if insumed by residents. There by outlining this practice of hazardous foods refrigerated is.			10.0		
	Station 2, bowls of pobserved on a tray of The Dietary Manage policy was that the predication pass, was following day. A lice "Nurses are supposor left out of the refr shift." There were repertaining to the profoods at the nursing	on 2/11/09 at 2:30 PM at pudding dated 2/9/09 were on the top of the refrigerator. Her stated that the kitchen's pudding, for use with ras to be discarded by the ensed practical nurse stated, sed to discard anything opened rigerator at the end of our no written procedures otocol for discarding outdated g stations.	F 4	1 31			4

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CENTE	<u>RS FOR MEDICARE</u>	& MEDICAID SERVICES				OMB NC	<u>). 0938-0391</u>
	T OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MI A. BUIL		PLE CONSTRUCTION	(X3) DATE S COMPL	
		295079	B. WIN	G		02/	12/2009
NAME OF F	PROVIDER OR SUPPLIER				EET ADDRESS, CITY, STATE, ZIP CODE		
EVERGE	REEN MOUNTAINVIEV	N HEALTH			ARSON CITY, NV 89701		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRE (EACH CORRECTIVE ACTION SH CROSS-REFERENCED TO THE AP DEFICIENCY)	IQULD BE	(X5) COMPLETION DATE
F 431	Continued From pa	·	F 4	31	F431		
	a licensed pharmac of records of receip controlled drugs in accurate reconciliat records are in order controlled drugs is reconciled. Drugs and biological labeled in accordant professional princip appropriate access instructions, and the applicable. In accordance with facility must store a locked compartment controls, and permit have access to the The facility must propermanently affixed controlled drugs list. Comprehensive Dructontrol Act of 1976 abuse, except when package drug distrited.	State and Federal laws, the ll drugs and biologicals in the under proper temperature to only authorized personnel to			All expired medications an listed on the 2567 have been appropriately discarded. Any resident scheduled to any of the listed has the pobe affected by this practice. Licensed Nurses will be into audit their med-carts and rooms weekly, and to dispense expired medications or support of the DON or her designee audit weekly to ensure this is followed. Any deficiencies found wireported to the QA commit	receive tential to cserviced d med ose of any oplies. will also a practice	3/26/09
	**	IT is not met as evidenced					
	by Based on observation	on staff interview and policy					

review the facility failed to properly label medications with the date they were opened,

DEPART	MENT OF HEALTH	AND HUMAN SERVICES). 0938-039 <u>1</u>
CENTER	S FOR MEDICARE	& MEDICAID SERVICES	т —			(X3) DATE S	
STATEMENT AND PLAN O	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER		MULTIPI IILDING	LE CONSTRUCTION	COMPL	
		295079	B W	NG		02/	12/2009
NAME OF P	ROVIDER OR SUPPLIER	<u> </u>		STRE	ET ADDRESS, CITY, STATE, ZIP CODE		
EVERGR	EEN MOUNTAINVIEY	W HEALTH			1 KOONTZ LANE ARSON CITY, NV 89701		
(X4) ID PREFIX TAG	(FACH DEFICIENCY	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREI TA	FIX	PROVIDER'S PLAN OF CORREC (EACH CORRECTIVE ACTION SHO CROSS-REFERENCED TO THE APPR DEFICIENCY)	ULD BE	(X5) COMPLETION DATE
F 431	Continued From pa	age 15	F	431			
		oper storing of drugs and		1			
	Findings include:			1			
	procedures identific	ty's Storing Drugs policy and ed the following: ogical will be stored in a safe,					÷
	secure and orderly temperatures.	manner, at proper g storage in "a cool place" must					:
	be stored in a refrigmedications.	gerator designated for rugs must be stored in closed,					
	labeled, separate of						
	well lit and free of	clutter at all times.					
	policy and procedu "Date Opened" Multiple dose i	ity's Medication Expiration ire identified the following: ' stickers would be used. njectables containing		1			
	days after opening include a date ope	ding insulin) would expire 30 and all such container were to ned sticker.					
	opening the contai	ontainer was opened, the nurse ner is responsible for writing in the sticker.					
	product unfit for us	macist or nurse may declare a se at any time regardless of here were reason to believe					
	that the preparation	n was no longer sterile, nated, decomposed or					
	On 2/10/09 at approbservation of the	oximately 9:30 AM, an medication cart for Station III					

was made. The following was found:

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		AND HUMAN SERVICES					M APPROVED
CENTER	RS FOR MEDICARE	& MEDICAID SERVICES	_			T-:-	<u>0. 0938-0391</u>
STATEMENT AND PLANC	OF DEFICIENCIES OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1''	ULTIPLE	CONSTRUCTION	(X3) DATE COMP	SURVEY LETED
		295079	B. WII	IG		02	/12/2009
	ROVIDER OR SUPPLIER				T ADDRESS, CITY, STATE, ZIP C	ODE	
EVERGR	EEN MOUNTAINVIEV	V HEALTH			RSON CITY, NV 89701		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTIO CROSS-REFERENCED TO THI DEFICIENCY)	N SHOULD BE E APPROPRIATE	(X5) COMPLETION DATE
F 431	Continued From pa		F	431			
	A bottle of presexpired 12/2008.	cription Nitro Quick that had					
		bottle of Vitamin B-1 that had					
	A house stock expired 12/2008.	bottle of Bisacodyl that had		*			
		bottle of Loperamide					
		vas opened and not dated.					
	A house stock	bottle of Geri-Dryl Allergy					9
	Relief that was ope	ned and not dated.					
		five-six Compazine					
	suppositories were	unrefrigerated.					
	Three pink tabl	ets that were not packaged,					3
		loose in the drawer.					
	Two yellow tab	lets that were not packaged,		135			
		loose in the drawer.					is a
	One peach tab	let that was not packaged, not					
	identifiable lying loc						12
		et that was not packaged, not					
	identifiable lying loc						
		s had a powder residue and					
	bits of tablets, and	needed to be cleaned.					
	at approximately 10	I nurse (LPN) was interviewed :: 30 AM. The LPN					
	refrigerated, but sta	suppositories should be ited she liked to keep them at					
	easier to administer	on the cart because they were r. The LPN stated she was minister any suppositories at					
	observation of the r was made. The fol	oximately 10:40 AM, an medication room for Station II lowing was found sized boxes full of resident					

unit dose packaged return medications dated December 2008 and January 2009; one box was stored on the floor, the remaining two boxes were

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DEPART	MENT OF HEALTH	AND HUMAN SERVICES					M APPROVED D. 0938-039 <u>1</u>
CENTERS FOR MEDICARE & MEDICAID SERVICES STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:			IULTIPLE	CONSTRUCTION	(X3) DATE SURVEY COMPLETED		
		295079	B. WII	NG		02/	12/2009
	ROVIDER OR SUPPLIER	· · · · · · · · · · · · · · · · · · ·	•	1	T ADDRESS, CITY, STATE, ZIP CODE KOONTZ LANE		
EVERGR	EEN MOUNTAINVIE	V HEALTH		CAF	RSON CITY, NV 89701		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	PREF TAC	FIX	PROVIDER'S PLAN OF CORRE (EACH CORRECTIVE ACTION SH CROSS-REFERENCED TO THE API DEFICIENCY)	IOULD BE	(X5) COMPLETION DATE
F 431	Continued From pa	nge 17	F	431			
	on the counter top work space.	taking up a majority of the					•
	A vial of Novoli dated.	n R that was opened and not		:			
	Throat lozenge Enema.	es were stored next to Fleets rent dressing that had expired			20		
	9/2003.	ous catheter that had expired					
	Three culture sexpired 10/2008.	swab collections tubes that had					
	Approximately had expired 3/2007	24 sterile culture swabs that 7.					
	that had expired 5/	25 Urinalysis collection tubes 1 2008. ainers used for blood					
	collection that had Three BD Vac	expired 3/2008. utainers used for blood					
	collection that had	acutainers used for blood			24		
	found loosely in dra						
	The area under the soiled with an unid was dried and crus	e med room sink was grossly entified yellow substance that sty.					
	(DON), the DON c medications obser	n the Director of Nursing onfirmed the return ved on Station II should have d that the area under the ink was soiled.					,
	On 2/10/09 at 1 30	PM an inspection of the was done The following was					

found:

A bottle of buffered Asprin with an expiration

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CENTERS FOR MEDICARE & MEDICAID SERVICES STATEMENT OF DEFICIENCIES IND PLAN OF CORRECTION (X1) PROVIDER USE PROPERSUPPLIER EVERGREEN MOUNTAINVIEW HEALTH (X2) D (SUMMARY STATEMENT OF DEFICIENCIES TAG (SUMMARY STATEMENT TAG (SU		S EOD MEDICARE					OMB NO	D. 0938-0391
RAME OF PROVIDER OR SUPPLIER EVERGREEN MOUNTAINVIEW HEALTH (X4) ID SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL (ACH DEFICIENCY) F 431 Continued From page 18 date 1/09 Two unidentified medication cups with one pill in each cup was found in the top drawer of the cart. On 2/10/09 at 2:30 PM an inspection of the medication room on Unit 1 was completed. The following was found in the medication refrigerator: Seven house stock Aspirin suppositories with an expiration date 9/07. A resident's Cephalexin suspension 250 mg/5 ml with an expiration date 11/29/08. On 2/10/09 at 3:00 PM an interview was conducted with an LPN. She stated the expired medications should have been removed from circulation and destroyed per facility policy at the time they expired. On 2/11/09 at 11:40 AM, an observation was done in the Station 3 medication room. The following was observed: Two tubes of Glutose 15 stored on the same shelf with lubricating jelly, triple antibiotic ointment, and finger stick lancets. One box of eight vials of Atrovent for inhalation with an expiration date of 12/2008. An LPN was interviewed and confirmed that the oral medications were not to be stored with	STATEMENT	OF DEFICIENCIES	(X1) PROVIDER/SUPPLIER/CLIA	1' '		CONSTRUCTION		
EVERGREEN MOUNTAINVIEW HEALTH (X4) ID SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL TAGS (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) F 431 Continued From page 18 date 1/09 Two unidentified medication cups with one pill in each cup was found in the top drawer of the cart. On 2/10/09 at 2:30 PM an inspection of the medication room on Unit 1 was completed. The following was found in the medication refrigerator: Seven house stock Aspirin suppositories with an expiration date 9/07. A resident's Cephalexin suspension 250 mg/5 ml with an expiration date 11/29/08. On 2/10/09 at 3:00 PM an interview was conducted with an LPN. She stated the expired medications should have been removed from circulation and destroyed per facility policy at the time they expired. On 2/11/09 at 11:40 AM, an observation was done in the Station 3 medication room. The following was observed: Two tubes of Glutose 15 stored on the same shelf with lubricating jelly, triple antibiotic ointment, and finger stick lancets. One box of eight vials of Atrovent for inhalation with an expiration date of 12/2008. An LPN was interviewed and confirmed that the oral medications were not to be stored with		295079		B. WING	3		02/	12/2009
PREFIX TAG REQULATORY OR LSC IDENTIFYING INFORMATION) F 431 Continued From page 18 date 1/09 Two unidentified medication cups with one pill in each cup was found in the top drawer of the cart. On 2/10/09 at 2:30 PM an inspection of the medication room on Unit 1 was completed. The following was found in the medication refrigerator. Seven house stock Aspirin suppositories with an expiration date 9/07. A resident's Cephalexin suspension 250 mg/5 ml with an expiration date 11/29/08. On 2/10/09 at 3:00 PM an interview was conducted with an LPN. She stated the expired medications should have been removed from circulation and destroyed per facility policy at the time they expired. On 2/11/09 at 11:40 AM, an observation was done in the Station 3 medication room. The following was observed: Two tubes of Glutose 15 stored on the same shelf with lubricating jelly, triple antibiotic ointment, and finger stick lancets. One box of eight vials of Atrovent for inhalation with an expiration date of 12/2008. An LPN was interviewed and confirmed that the oral medications were not to be stored with			V HEALTH		201	KOONTZ LANE		
Two unidentified medication cups with one pill in each cup was found in the top drawer of the cart. On 2/10/09 at 2:30 PM an inspection of the medication room on Unit 1 was completed. The following was found in the medication refrigerator: Seven house stock Aspirin suppositories with an expiration date 9/07. A resident's Cephalexin suspension 250 mg/5 ml with an expiration date 11/29/08. On 2/10/09 at 3:00 PM an interview was conducted with an LPN. She stated the expired medications should have been removed from circulation and destroyed per facility policy at the time they expired. On 2/11/09 at 11:40 AM, an observation was done in the Station 3 medication room. The following was observed: Two tubes of Glutose 15 stored on the same shelf with lubricating jelly, triple antibiotic ointment, and finger stick lancets. One box of eight vials of Atrovent for inhalation with an expiration date of 12/2008. An LPN was interviewed and confirmed that the oral medications were not to be stored with	PREFIX	(EACH DEFICIENCY	MUST BE PRECEDED BY FULL	PREFIX	((EACH CORRECTIVE ACTION SHI CROSS-REFERENCED TO THE APP	DULD BE	COMPLETION
medications should have been removed and destroyed.	F 431	date 1/09 Two unidentifies in each cup was for cart. On 2/10/09 at 2:30 medication room of following was found. Seven house so an expiration date of the following was found at the following was observed at the following was observed. On 2/10/09 at 3:00 conducted with an immedication should circulation and destrime they expired. On 2/11/09 at 11:40 done in the Station following was observed with lubrication ointment, and finge one box of eight inhalation with an expiration with an ex	d medication cups with one pill and in the top drawer of the PM an inspection of the In Unit 1 was completed. The In the medication refrigerator: tock Aspirin suppositories with 19/07. In phalexin suspension 250 mg/5 and ate 11/29/08. PM an interview was LPN. She stated the expired thave been removed from troyed per facility policy at the DAM, an observation was 3 medication room. The rived: Itutose 15 stored on the same giplly, triple antibiotic ristick lancets. In triple antibiotic ristick lancets. In triple and confirmed that the ere not to be stored with She stated that the expired	F 4	31			